

Dr. Rima Wahid Al Hasan

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Education

- **October 2014-November 2019: PhD in Operations and innovation management -Warwick business School at the University of Warwick, United Kingdom**
 - Received The **1st Prize At 2020 EDAMBA Thesis Competition Award**
 - The Highly Commended Winner of the **2020 Emerald/EFMD Outstanding Doctoral Research Award** in The Operations and Production Management Category
 - University of Jordan 4-Years Full Scholarship
- **September 2011-August 2013: Master of business administration (MBA)- University of Jordan, Jordan**
 - Graduated with distinction (thesis track)
 - University of Jordan 2-years full scholarship
 - Related coursework: Operations management, marketing management, strategic management, project management, organizational theory, human resource management, organizational behavior, financial management, research methods, statistical analysis.
 - University of Jordan Scholarship
- **September 2006-June 2010: Bachelor of business administration- University of Jordan, Jordan**
 - Graduated with distinction, GPA
 - Related coursework: entrepreneurship and innovation, operations management, international business, supply chain management, total quality management, strategic management.

Experience

- **October 2022- Present: Assistant Dean for Quality Affairs | School of Business – University of Jordan**
 - Checking the quality of various academic activities at the school of business
 - Planning and leading training program for faculty members at the school
 - Ensuring the quality of the information on the school website
 - Ensuring and coordinating the implementation of the university executive plan at the school.
 - Developing the school's action plan in alignment with the University executive plan
 - Head of the quality and sustainability of committee at the school of business
- **May 2021-December 2022: Expert partner at the JUICEE project - Funded by the DAAD**
 - JUICEE Project is aiming to Developing Jordanian Universities' Innovation Capacities and Entrepreneurship Education- a project funded by the DAAD.
 - Partnership between Saarland university in Germany, the University of Jordan, the Hashemite university and Yarmouk university in Jordan.
 - <https://juicee.eu/>

- **December 2019- present: Assistant professor | School of business - University of Jordan, Amman, Jordan**
 - Quality assurance lead- Department of business administration (Feb. 2020-Sep. 2021)
 - Teaching: Operations management, Supply Chain Management, Entrepreneurship in business, Knowledge management, Innovation and entrepreneurship, principles of management, Hospitality and Tourism management
 - Research interest: innovation management, operations excellence, process improvement, lean, managing paradoxes and pursuing ambidexterity in organizations, and entrepreneurship
- **January 2019- November 2019: Part-Time Lecturer | Warwick business school- University of Warwick, United Kingdom**
 - Lecturing design in business course for undergraduate students.
 - Running design thinking and innovation development simulation- Harvard business publishing education.
 - Lecturing project management course for undergraduate students.
- **January 2016- November 2019: Part-Time Seminar tutor | Warwick business school- University of Warwick, United Kingdom**
 - Tutoring operations management seminars for undergraduate students.
 - Tutoring project management seminars for undergraduate students.
- **September 2013-August 2014: Lecturer | School of business-University of Jordan, Jordan**
 - Taught principles of management course for first-year undergraduate students.
 - Led and Taught business communication course for second and third-year undergraduate students
- **February 2012-August 2014: Research and teaching assistant | School of Business-University of Jordan, Jordan**
 - Main responsibilities: working on different research and teaching activities with the faculty members at the business administration department
- **September 2011-January 2012: Intellectual property (IP) officer | Abu Ghazalleh group for intellectual property (AGIP)- Amman-Jordan**
 - Main responsibilities: dealing with different agencies to protect and register intellectual property rights (trademarks and patents) in Europe.
- **January 2011-August 2011: Marketing officer and showroom coordinator | iSystem “Apple premium reseller” - Amman-Jordan**
 - Main responsibilities: developing and organizing marketing campaigns, Quality assurance responsibilities.

Voluntary work

- **September 2023-Present: Operations and supply chain management (OSCM) division MENA ambassador (team member), Academy of management, USA**
- **November 2022-December 2022: Hackathon Mentor for entrepreneurship projects at Jusoor Startup Roadshow 4- Amman, Jordan**
- **January 2022: Translating entrepreneurship-related documents from English to Arabic for the “World bank Youth summit 2022: Unlocking the Power of Inclusion for Equitable Growth.”**
- **March 2021: Participated in the Youth on Covid-19 campaign at the World Bank: Youth perspective on resilient recovery.**
- **February 2021: Participate in the “Gender between law and society” event as a volunteer, Nahno: the National Platform for Volunteering and Youth Participation, Virtual event, Amman, Jordan**
- **July 2020: Participated in the Youth on Covid-19 campaign at the World Bank.**

- **March 2019-November 2019:** PhD representative member -Operations group- **Warwick business school-** University of Warwick-United Kingdom
- **April 2018-December 2018:** Well-being ambassador- University of Warwick-United Kingdom
- **January 2017-September 2017:** Organizing PhD-led seminars at the Operations management group.
- **July 2016-August 2016:** Youth ambassador for Jordanian Students in the United Kingdom
- **March 2010-2014:** Member of the *debating student society* at the University of Jordan
- **July 2011:** volunteered with *WaQtak* in Amman to help charitable organizations.
- **April 2010:** Community service-giving lectures at a public school in order to raise the awareness of students about drugs and its effect in Amman-Jordan
- **March 2009:** Environmental volunteer: Helping in establishing environmental awareness (making and distributing a brochure about cleaning the environment at the University with *INJAZ*)

Professional Memberships & Committees

- **September 2023-present:** Associate editor at *the Journal of International Council for Small Business (JICSB)*, Q1 academic Journal, USA.
- **September 2023-present:** *Operations and supply chain management (OSCM) division MENA ambassador (team member)*, **Academy of management**
- **October 2022-present:** a leader and coordinator of the “*Quality Assurance*” School committee, School of business, University of Jordan
- **October 2022-present:** a member of the “*Conferences & academic Activities*” School committee, School of business, University of Jordan
- **October 2022-present:** a member of the “*Sport Activities*” School committee, School of business, University of Jordan
- **October 2022-present:** a member of the “*Study plan and Curricula*” Department of Business administration committee, School of business, University of Jordan
- **October 2022-present:** a member of the “*Study plan and Curricula*” school committee, School of business, University of Jordan
- **September 2022-present:** Entrepreneurship and Innovation university requirement course coordinator and leader.
- **August 2022-Present:** a member of the “*The National Team for the Development of Scientific Research in the Social Sciences and Humanities*”, Shoman Research Fund, Abdul Hameed Shoman Foundation, Amman, Jordan
- **July 2022-present:** a member of “*The Executive Committee of the Official University Distinguished Award for the Second Cycle - Second Criterion: The Strategy Criterion*” committee, University of Jordan
- **June 2022-present:** a member of “*The Executive Committee of the Official University Distinguished Award for the Second Cycle - Sixth Criterion: Stakeholders results Criterion*” committee, University of Jordan
- **April 2022-present:** a member of “*Digital management and institutional performance*” committee, University of Jordan
- **April 2022-present:** a member of “*Digital transformation for institution operations at the university*” committee, University of Jordan
- **December 2021-March 2022:** a member of “*A committee for developing an integrated plan for developing the technical environment at the university and automating the university administration, examinations, e-learning and scientific research*, University of Jordan
- **March 2022-Present:** Reviewer at the *Academy of management perspectives (AMP)*

- **January 2022 - Present:** a member of the Scientific committee of *the 6th world P&OM Conference - P&OM Nara 2022*
- **May 2021-Present:** *Bridge Reviewer at the Academy of management Review (AMR)*
- **April 2021-Present:** *Member of the innovation and entrepreneurship course development & design committee, University of Jordan*
- **April 2021-May 2021:** Reviewers at *IGI Global* for book chapters for the book titled *Global Perspectives on Quality Assurance and Accreditation in Higher Education Institutions*.
- **March 2021-Present:** member of the *Production and operations management society (POMS)*
- **January 2021- Present:** Member of the international accreditation committee, School of Business, University of Jordan
- **July 2020-Present:** *Reviewer at the International Journal of Production and Operations Management*
- **March 2020- present:** member of the curriculum development committee- Business administrative department, School of business, University of Jordan
- **March 2020- present:** member of the quality assurance committee- Business administrative department, School of business, University of Jordan
- **March 2020-September 2020:** member of the emergency committee- School of business, University of Jordan
- **January 2020-Present:** *Reviewer at the European Operations Management Association (EurOMA) conference 2020*
- **January 2020-Present:** *Reviewer at the 78th Annual Meeting of the Academy of Management 2020*
- **November 2019-Present:** *Member of EVALSDGs network*
- **February 2019- Present:** *Her innovation network- University of Warwick- NOI club*
- **June 2018-present:** Member at *the Academy of Management (AOM)*
- **January 2018-February 2018:** Reviewer at the *78th Annual Meeting of the Academy of Management 2018*
- **2016-present:** Member at *the European Operations Management Association (EurOMA)*
- **2016-2018:** Member at *the British Academy of Management (BAM)*
- **2016-2017:** Member *Social Research Association (SRA)*

Training given

- **November\December 2022:** Gave 8 hours training for the university students from different backgrounds on “*Developing the entrepreneurial project*”. The training includes various topic including opportunity recognition, idea generation & creativity, developing business model, and pitching. University of Jordan, Amman, Jordan.
- **November 2022:** Gave a training on Business model to young entrepreneurs at the Hashemite University as a part of the Global entrepreneurship week events 14th-17th November 2022. *Center for women’s studies in the community, Hashemite University.*
- **October 2022:** Gave a full day training on various topics including idea generation process and creativity, design thinking and feasibility study at the Center for the Studies of Refugees, Displaced Persons and Forced Migration at Yarmouk University. This training is a part of *JUICEE project*, a project funded by the DAAD and organized by Saarland university, the University of Jordan, Yarmouk University and the Hashemite University.
- **September 2022:** Gave a training on “*Design thinking and innovation*” as a part of *JUICEE project*, a project funded by the DAAD and organized by Saarland university, the University of

Jordan, Yarmouk University and the Hashemite University, and in Collaboration with the “University requirements Coordination Office”, Amman, Jordan

- **July 2022:** Gave a training on “Entrepreneurship education: teaching business Model” as a part of JUICEE *project*, a project funded by the DAAD and organized by Saarland university, the University of Jordan, Yarmouk University and the Hashemite University, University of Yarmouk, Irbid, Jordan
- **July 2022:** Gave a training on “Developing a business Model” as a part of *the Start@UJ training program* in collaboration with the University of Jordan center of innovation and entrepreneurship, University of Jordan, Amman, Jordan
- **August 2021:** Give a training on “Business Modeling” as a part of the "Entrepreneurship and innovation for sustainability and green environment" training program in collaboration with the University of Texas at Austin and the University of Jordan center of innovation and entrepreneurship, Amman, Jordan
- **June 2021:** Give a virtual training on “Business model development” as a part of the Fifth National Forum for Young Entrepreneurs 2021, under the name of Entrepreneurship for tourism. Organized by the Ministry of Youth in Jordan and the UNICEF, Amman, Jordan
- **April 2021:** Give a training on “Developing a business model” at *Start@JU* program for entrepreneurs at the university of Jordan, University of Jordan center of innovation and entrepreneurship, Amman, Jordan

Conferences and training attended

- **August 2023:** Organized a professional development workshop (PDW) together with Soniya Rijal and Dr. Iris Seidemann, titled “Globalizing Paradox Theory and Research: Exploring New Approaches, New Theories, and New Contexts”, sponsored by the organization and management theory (OMT) and Critical management studies (CMS) divisions at the **Academy of management annual meeting 2023: Putting the worker front and center-** Boston, Massachusetts, USA. PDW link: <https://www.xcdsystem.com/aom/program/A5p5d1k/index.cfm?pgid=891&sid=29491>
- **August 2023:** participate and present a research idea at a professional development workshop (PDW) titled “Fostering International Education and Research Collaborations with Underrepresented Nations”, sponsored by the MED, IM, DEI divisions at the **Academy of management annual meeting 2023: Putting the worker front and center-** Boston, Massachusetts, USA. PDW link:
- **August 2023:** Participated and presented a paper at the **Academy of management annual meeting 2023: Putting the worker front and center-** Boston, Massachusetts, USA
- **July 2023:** Participated and presented a paper at *the European Operations Management Association (EurOMA) conference 2023: a systems lens on operations*, Leuven, Belgium
- **May 2023:** Participated in the *World bank group youth summit 2023: From the Ground Up: Local Solutions to Drive Global Impact*, **World bank Group**, Washington DC, United states of America (Virtual participation)
- **February 2023:** Dr. Al Hasan was selected to participate in “*Leaders Lead On-Demand Program Quality Controls and Accreditation in Business and Entrepreneurship Academic Programs*” organized by **World Learning** and sponsored by the United States Department of State between 8th -22nd of February at the United States of America
- **November 2022:** delivered a **1-minute speech** advocating “SDG 9: Build resilient infrastructure, promote sustainable industrialization, and foster innovation” at Sustainable

development goals SDGs Nugget Hour, organized by Alphazulu Advocates, Partnership with the Centre For Social Sensitivity and Action (CSSA) and GIM. Virtual.

- **November 2022:** presented a paper titled “*Integrating Syrian refugee workers in global supply chains: creating opportunities for stable trade*” at the "Women's Empowerment and Refugee Studies" **UNC webinar that was held as a part of the second phase of the American Jordanian University Cooperation Network (UCN)** under the name of the PULSE project. Virtual
- **November 2022:** attended “*let’s talk entrepreneurship: panel discussion with USG exchange alumni*” as a part of the global entrepreneurship week activities, organized by the U.S. embassy in Jordan, Amman Jordan.
- **October 2022:** participated in the “Developing the capabilities of new faculty members”, organized by *the Accreditation and Quality Assurance Center*, the university of Jordan, Amman, Jordan.
- **September 2022-** participated in a training on the “Entrepreneurial ecosystem and entrepreneurship”, *Impact MENA and the University of Jordan Innovation and Entrepreneurship Center*, University of Jordan, Amman, Jordan.
- **September 2022-** participated in a training on the “Faculty members skills development program in teaching entrepreneurship and innovation”, *Orange Jordan* in collaboration with the “*University requirements Coordination Office*”, University of Jordan, Amman, Jordan.
- **July 2022:** Participated as a **speaker** on “Entrepreneurship for Impact” at the *Idea Lab Improving Business and Entrepreneurship Education in MENA Countries and the U.S.*” organized by world learning with a grant from the Leaders Lead On-Demand Program, Office of Citizen Exchanges, U.S. Department of State, Dubai, United Arab Emirates.
- **July 2022:** Participated and presented a paper at *the European Operations Management Association (EurOMA) conference 2022: Brilliance in resilience: operations and supply chain management’s role in achieving a sustainable future*, Berlin, Germany
- **May 2022:** Participated in the *World bank group youth summit 2022: Unlocking the power of inclusion for equitable growth*, World bank Group, Washington DC, United states of America.
- **May 2022:** Participated in “*Crossing Divides around the Globe 2022*” organized by Crossing Divides in collaboration with the BBC and British Council.
- **April 2022:** Participated in the “*Operations management teaching workshop*”, Pearson, Virtual
- **February 2022:** participated in a training of trainer (TOT) on *Entrepreneurship education & design thinking* as a part of “Developing Jordanian Universities Innovation Capacities and Entrepreneurship Education” project funded by DAAD, Saarland university Saarbrucken, Germany.
- **December 2021:** participated in a workshop on “*Entrepreneurship Education*”, JUICEE project, Saarland university & the University of Jordan, Amman Jordan.
- **November 2021:** participated in an “*Advanced Innovation and Entrepreneurship Online Training of Trainers*”, CARE International in Jordan & Innovety.
- **October 2021:** participated in a training of trainer (TOT) session on “*Enhancing students work-ready and entrepreneurial skills*”, SPARK Jordan & the Accreditation and Quality Assurance Center
- **August 2021:** Participated in Video meeting transformation in higher education that titled “Education-entrepreneurship-employability: the critical role or innovation in higher education in closing the skills gap in the MENA region, *HEinnovate* and GOLA (Global online leaning alliance).

- **August 2021:** Participated in the “Entrepreneurship education workshop”, *HEinnovate & Deutscher Akademischer Austauschdienst (DAAD), Developing Jordanian Universities innovation*
- **July 2021:** Participated and presented two papers at *the European Operations Management Association (EurOMA) conference 2021- Virtual conference-Berlin, Germany*
- **July 2021:** Participated in the “Young scholars’ workshops” at *the European Operations Management Association (EurOMA) conference 2021- Virtual conference-Berlin, Germany*
- **June 2021:** Participated in the “Resilient Recovery Solution case challenge”, *Youth Summit 2021, MENA group, World bank Group.*
- **June 2021:** Participated in the “World bank Youth summit: Resilient recovery for people and planet” 2021, *World bank Group.*
- **June 2021:** Participated in the “Academy of management perspectives paper development workshop”, *Academy of management, Virtual workshop*
- **June 2021:** Participated and presented a paper in *the Innovation and product development (IPDM) conference 2021- Virtual conference, Milan, Italy*
- **June 2021:** Participated in 5-days workshop on “*the challenges of entrepreneurship education*”, *Entrepreneurs global alliance, Virtual international event.*
- **May-June 2021:** led several focus groups on virtually (via Zoom) to discuss the factors that shape the relationship between remote working and employees’ productivity in higher education. This is part of collaborative project on remote workers productivity in higher education. A research paper related to this project is currently under-review.
- **May 2021:** Participated in the “*Self-assessment entrepreneurship education workshop- JUICEE*”, *HEinnovate & OECD, Developing Jordanian Universities innovation.*
- **May 2021:** Participated and presented a paper at *Operations excellence conference at the POMS (production and operations management society) conference – Invited paper.*
- **March 2021:** attended the 2021 EFMD Middle East and Africa Conference: the future of learning for business schools in middle east and Africa, virtual conference.
- **September 2020:** Invited as a speaker at the EDAMBA annual meeting and general assembly 2020 to present a paper that received the EDAMBA 1st prize thesis competition award 2019.
- **September 2020:** Participated and presented a paper (speaker) at the PDMA research forum and JPIM virtual conference 2020. Details: <https://www.pdma.org/page/research-forum-speakers>
- **August 2020:** Participated and presented a paper at the Academy of management annual meeting 2020- Virtual conference.
- **June 2020:** Participated and presented a paper in *the European Operations Management Association (EurOMA) conference 2020- Virtual Conference-University of Warwick*
- **June 2020:** Participated and presented a paper in *the Innovation and product development (IPDM) conference 2020- Virtual conference.*
- **December 2019:** Participated in Midlands Regional Doctoral Colloquium 2019, University of Birmingham, United Kingdom
- **September 2019:** Participated and completed an online course titled “Evaluation and the 2030 Agenda” jointly organized by *EVALS*SDGs and *UNITAR.*
- **June 2019:** Participated and presented a paper in *the European Operations Management Association (EurOMA) conference 2019- Helsinki, Finland.*
- **June 2019:** Participated and presented a paper in *the Innovation and product development (IPDM) conference 2019- Leicester, United Kingdom.*
- **February 2019-March 2019:** Participated in “Her innovation” training, First Cohort- University of Warwick- NOI club.

- **December 2018:** Participated in “Harvard Case method teaching” seminar part 1 from *Harvard business publishing education*- Warwick business school, United Kingdom
- **August 2018:** Participated and presented my research in *the operations and supply chain management doctoral consortium at the Academy of Management conference 2018*- Chicago, USA.
- **June 2018:** Participated and presented a paper in *the European Operations Management Association (EurOMA) conference 2018*- Budapest, Hungary.
- **June 2018:** Presenting my PhD research at the *final 3-minutes thesis presentation competition* for interdisciplinary audience- University of Warwick- Coventry, United Kingdom
- **September 2017:** Chairing a session in the operations, logistics and supply chain management track at *the British academy of management (BAM) conference 2017*- University of Warwick, Coventry, United Kingdom.
- **September 2017:** Participating and presenting a paper in *British academy of management (BAM) Conference*- University of Warwick, Coventry, United Kingdom.
- **July 2017:** Participated in the Doctoral seminar- *the European Operations Management Association (EurOMA) conference 2017*- Edinburgh, United Kingdom
- **June 2017:** Participating and presenting a paper in *the Innovation and product development (IPDM) conference 2017*- Reykjavik Iceland.
- **June 2017:** Participated in the Doctoral seminar- *the Innovation and product development (IPDM) conference 2017*- Reykjavik Iceland.
- **December 2016:** Participated in the *PDMA Doctoral competition 2016*.
- **October 2016:** Organized PhD research seminars in the operations management group- Warwick business school, United Kingdom
- **September 2016:** Participated in the research conversation- *British academy of management (BAM) Conference*- Newcastle, United Kingdom.
- **June 2016:** Participated and presented a paper in *the European Operations Management Association (EurOMA) conference 2016*- Trondheim, Norway
- **June 2016:** Participated in the Doctoral seminar- *the European Operations Management Association (EurOMA) conference 2016*- Trondheim, Norway
- **May 2016:** Participated in the “Case teaching seminar”- Warwick business school, United Kingdom
- **May 2016:** Participated in the “Flipped Classrooms seminar”- Warwick business school, United Kingdom
- **May 2014:** Participated and presented a paper at the *second International Conference “Business Dilemma: Green, Ethical, and Performance Requirements”* – Business School- University of Jordan, Amman-Jordan.
- **March 2013:** Attended the *Great Britain Enterprise Conference 2013*- Amman/Jordan
- **March 2013:** Attended the *MENAICT Forum 2013*- Dead sea-Jordan.
- **May 2012:** Participating in the first *Corporate Social Responsibility (CSR) conference* at the American University of Beirut, Beirut-Lebanon
- **May 2010:** Participated in the *Business case competition* at the American University of Beirut (AUB).
- **October 2009:** Received a training on different skills in management and soft skills through -- *Tatweer's Maharat* at the University of Jordan. *Maharat*- pioneers training program, Maharat is one of TATWEER’s initiatives managed by business developing center (BDC) and funded by the United States Agency for international development (USAID).
- **December 2009:** Strategic management project: SWOT analysis for *Jordan Ahli Bank*.

- **March 2007:** Financial analysis for one of *Amman stock exchange* companies

Publications

- **Journal Publication**

- Al-Dmour, H., **Al Hasan, R.**, Thneibat, M., Masa'deh, R., Alkhadra, W., Al-Dmour, R., & Alalwan, A. (2023). Integrated Model for the Factors Determining the Academic's Remote Working Productivity and Engagement: Empirical Study. *SAGE Open*, 13(3).
- **Al Hasan, R.** and Micheli, P. (2022). How managers' cognitive frames affect the use of process improvement approaches in new product development. *International Journal of Operations and Production Management*, Vol. 42 No. 8, pp. 1229-1271 (Scopus Q1, ABS 4)
- Cole, R. Al-Ma'aitah, M., and **Al Hasan, R.** (2022). Integrating Syrian refugee workers in global supply chains: creating opportunities for stable trade. *Journal of humanitarian logistics and supply chain management*, Vol. 12 No. 3, pp. 404-424 (Scopus Q1)
- **Al Hasan, R.** & Al-Zubi, Z. (2014). Evaluating the Relationship Between Lean Manufacturing Dimensions and Radical Product Innovation in the Jordanian Pharmaceutical Sector. *European scientific journal*, 10 (28), 1857 – 7881.

- **Conference Papers**

- **Al Hasan, R.** (2023). *Rethinking the theory and practice of process improvement*. Academy of Management Proceedings, 1: <https://doi.org/10.5465/AMPROC.2023.18042abstract>
- **Al Hasan, R.** & Micheli, P. (2023) *From diffusion to translation perspective: rethinking process improvement implementation*. EurOMA, July 2023, Leuven, Belgium (upcoming).
- **Al Hasan, R.**, and Micheli, P. (2022). *How managers' cognitive frames affect the use of process improvement approaches in new product development*, Academy of Management Annual Meeting Proceedings, Seattle, USA and Virtually
- **Al Hasan, R.** & Micheli, P. (2022). *Rethinking the theory and practice of process improvement*, EurOMA, July 2022, Berlin, Germany.
- **Al Hasan, R.** & Micheli, P. (2021). *Rethinking process improvement approaches: an interpretive perspective*. EurOMA, July 2021, Virtual conference, July 2021.
- **Al Hasan, R.** & Micheli, P. (2021). *How managers' mental frames affect the use of process improvement approaches in NPD*. EurOMA, Virtual conference, July 2021. (Best paper Award)
- **Al Hasan, R.** & Micheli, P. (2021). *How managers' mental frames affect the use of process improvement approaches in NPD*. IPDMC, Virtual conference, June 2021.
- **Al Hasan, R.** & Micheli, P. (2021). The interplay between process improvement approaches and innovation: A literature review and research agenda. POMS conference, Virtual conference, May 2021.
- **Al Hasan, R.**, and Micheli, P. (2020). *Unpacking the interplay between Process improvement and innovation*. Academy of Management Annual Meeting Proceedings
- Al Hasan, R. & Micheli, P. (2018). The productivity dilemma revisited: how process improvement can lead to product innovation. EurOMA, Budapest.
- **Al Hasan, R.** (2018). Exploring the Interplay Between Process Improvement Approaches and Product Innovation. OSCM Division Joint Junior Faculty and Doctoral Consortium, Academy of management annual meeting, Chicago, USA.
- **Al Hasan, R.** & Micheli, P. (2017). Perspectives into the interplay between process improvement and product innovation. A systematic literature review and research agenda. IPDMC, Reykjavik, Iceland.

- **Al Hasan, R. & Micheli, P.** (2017). Perspectives into the interplay between process improvement and product innovation. A literature review and research agenda. British academy of management conference, Coventry, UK.
- **Al Hasan, R. & Micheli, P.** (2016). The impact of process improvement on innovation. A literature review and research agenda. EurOMA conference, Trondheim, Norway.
- **Manuscript under review:**
 - Thneibat, M., **Al Hasan, R.**, Radaelli, G. and Abu-Arja, A. *Rewards, performance appraisal and Innovative Work behavior: A multi-mediation model.* (forthcoming)
 - **Al Hasan, R. & Micheli, P.** *Unpacking the Interplay between Process Improvement Approaches and Product Innovation.* (forthcoming)
 - **Al Hasan, R. & Micheli, P.** *Rethinking process improvement approaches: an interpretive perspective.* (forthcoming)
- **Featured Videos/ Audio**
 - **January 2023:** Interviewed by **the University of Jordan Radio** to talk about the organized faculty webinar on the use of Games and Simulation in teaching and learning. Audio: <https://www.facebook.com/JUFM94.9/videos/1254088115175897>
 - **October 2022:** Interviewed by **the University of Jordan Radio** to talk about the JUICEE project entrepreneurship training that targeted Syrian academics and entrepreneurs. It was conducted at the Center for the Studies of Refugees, Displaced Persons and Forced Migration at Yarmouk University. Audio: <https://www.facebook.com/JUFM94.9/videos/665979048485818>
 - **September 2022:** Interviewed by **the University of Jordan Radio** to talk about Design thinking, its usage and importance for young people and society. Audio: <https://fb.watch/fOrHuQuAxI/>
 - **September 2022:** Interviewed by **the University of Jordan Radio** to talk about: (1) the University required course on “Innovation and Entrepreneurship” at the University of Jordan (2) the training that was given for faculty members as a part of JUICEE project in order to develop their skills in the area of entrepreneurship and innovation. Audio: <https://fb.watch/fOs2vU1mA0/>
 - **July 2021:** Interviewed by **the University of Jordan Radio** to discuss the distinction of Jordanian women, their achievements, and empowerment: Audio (interview begins at minute 33:37): <https://lnkd.in/dtPpAqJ>
 - **April 2021:** Featured on the **World bank channels** through participating in the Youth on Covid-19 campaign that focuses on resilient recovery -World Bank. Video: <https://mobile.twitter.com/worldbank/status/1380612651340955650>
 - **August 2020:** Interviewed by **JESH FM Radio** to discuss the recipient of the “1st prize at 2020 EDAMBA thesis competition award”, Amman, Jordan. Audio: <https://youtu.be/ucWwblMo4Y>
 - **July 2020:** Featured on the **World bank channels** through participating in the Youth on Covid-19 campaign -World Bank. Video: <https://youtu.be/UXQSCuO6rHA>
 - **June 2018:** Al Hasan, (2018). *The four powers of innovation, 3-Minutes thesis competition video*, University of Warwick. Available at URL: https://warwick.ac.uk/services/dc/research/pgr/opportunities/showcase/films/?podcastItem=rima_al_hasan_3mt_2018.mp4 [Accessed: January 2020]

Honors, Awards and Research Grants

- **2023:** Early career researcher networking grant 2023 from the **European operations management association (EurOMA)** for the project titled “Navigating the Resilience-Sustainability Paradox: Insights from Supply Chain and Ecosystem Perspectives”
- **2021:** Chris Voss best paper award at the **European Operations Management Association (EurOMA)** international conference (July 2021)
- **2020:** 1st prize at 2020 **EDAMBA** thesis competition award
- **2020:** The Highly Commended Winner of the 2020 **Emerald/EFMD Outstanding Doctoral Research-** Operations and production management category
- **2019:** Best paper award in the innovation and improvement track – **Midlands Regional Doctoral Colloquium** 2019, University of Birmingham, United Kingdom
- **2014:** PhD studies full scholarship, **University of Jordan**, Jordan
- **2011:** MBA studies full scholarship, **University of Jordan**, Jordan

Certificates and Licenses

- **2023:** Teaching with cases, **Harvard business publishing, Harvard University, USA.**
- **2023:** “2023 Quality Controls and Accreditation in Business and Entrepreneurship Academic Programs Exchange” Sponsored by **the U.S. Department of State**, Administered by World Learning
- **2022:** Deep listening Training certificate, **BBC and British council, UK**
- **2022:** **World Bank Youth Summit 2022:** Unlocking the power of Inclusion for Equitable Growth, USA
- **2022:** TOT- Entrepreneurship education & design thinking as a part of "Developing Jordanian Universities Innovation Capacities and Entrepreneurship Education", Sponsored by the **DAAD**
- **2022:** Curriculum Development and Entrepreneurship Education, Sarbrucken University, Saarland, Germany Sponsored by the **DAAD**
- **2021:** TOT- Advanced Innovation and Entrepreneurship Training of Trainers, **Care International, Jordan**
- **2021:** TOT- Enhancing students work-ready and entrepreneurial skills, **SPARK**
- **2021:** Innovation Capacity Building for Higher Education, Sarbrucken University, Saarland, Germany Sponsored by the **DAAD**
- **2021:** Resilient Recovery Solution case challenge participant at the **World Bank Youth Summit**
- **2018:** Harvard Case method teaching, **Harvard Business Publishing Education**
- **2016:** Flipped classroom approach & Small Groups teaching, **Harvard Business Publishing Education**

Languages

- Arabic
- English
- French

References

- Available upon requests